Emtrain's Commitment to Accessibility
No Learner Left Behind

Emtrain's Accessibility Statement:

Emtrain believes accessibility is a right for everyone. We are committed to designing, building, and delivering accessible products and learner experiences to meet the needs of the disabled community. We strive to create an universal & inclusive eLearning experience for all through the Emtrain platform by following appropriate guidelines and best practices & aligning our product and content roadmaps accordingly.

We take the following measures to ensure accessibility of Emtrain:
- Include accessibility as part of our mission statement.
- Integrate accessibility into our product & content roadmaps.
- We hold the product, engineering and QA teams accountable for adherence to standard practices - several members on those teams are conversant in accessibility and have solid experience with the tools used to test and validate fixes.
- Partnership with Level Access, a leader in digital accessibility for ongoing advice and evaluation of new product components. This allows us to include people with disabilities & those that use assistive technology in our design & review processes.

Current eLearning Platform Conformance Status:

The Web Content Accessibility Guidelines (WCAG) uses the Voluntary Product Accessibility Template (VPAT) to define requirements for designers and developers to improve accessibility for people with disabilities. It defines three levels of conformance with digital accessibility standards: Level A, Level AA, and Level AAA. Emtrain's eLearning Platform VPAT reports the conformance of user journeys such as site registration, course/lesson assignment & completion, profile updates, and password resets with WCAG 2.0 & 2.1 level A and level AA. The completed VPAT is known as an Accessibility Conformance Report (ACR).

View Emtrain's eLearning Platform January 2024 VPAT/ACR »

Feedback & Reported Issues:

We welcome a conversation with our VP of Product, Bill Takacs and Emtrain leadership for feedback or questions. Please contact your Client Account Executive if a meeting would be helpful.

- Within the Emtrain product, all issues are reported using our support tools available to all users and supported by assistive technology. The issues are then reported to the development team for prioritization and fixing.
- Timeframe for remediation: All medium to high priority bugs are fixed in the "issue reported" quarter. All lower priority bugs are fixed within 13 months if it impacts our conformance to the WCAG standards.

Assistive Technology Compatibility: Emtrain is compatible with the following assistive technologies:

- Chrome
- JAWS and NVDA 2011.1
- Windows Magnifier

Technical Specifications: Emtrain is compatible with the following browsers:

- Firefox (Windows OS and Android)
- Chrome (Windows OS and Android)
- Safari (macOS and iOS)
- Please see a list of Emtrain supported browsers.

Supported User Journeys: The following user journeys on Emtrain are supported:

- Complete site registration
- Understand what courses and lessons have been assigned
- Take and complete assignments
- Update Profile
- Reset password

Assessment Approach:
We use a combination of in-house testing along with our accessibility partner Level Access for qualified third-party evaluation. This includes automated testing, manual testing, and usability testing.